

From: [Alicia Litts](#)
To: [Don Cole](#)
Subject: Re: Public Records Request - 77 Central Apartments
Date: Saturday, February 18, 2023 1:45:17 PM

Hi Don, I still do not have heat. In six days it will be four months. Also we heard word that the hallways were being addressed last week, which appears to be bogus.

Stay warm, Alicia

Sent from my iPhone

On Feb 15, 2023, at 11:37 AM, Don Cole <Don.Cole@mercergov.org> wrote:

Probably from the mid-February statement that was made, and you are correct that the letter cites city action after the 17th.

Thanks again for your update. I certainly hope their contractor is working on it now.

From: Alicia Litts <adiane02@hotmail.com>
Sent: Wednesday, February 15, 2023 10:20 AM
To: Don Cole <Don.Cole@mercergov.org>
Subject: Public Records Request - 77 Central Apartments

Good Morning Don, not sure where heat must be restored by February 15 is coming from (i.e., the letter cites February 17), but as of today I still do NOT have heat. In addition, C&W has not provided any updates on my heat restoration and has not addressed the vent in the hallway blowing ice cold air - C&W was notified of this on December 23 in writing and you were cc'ed on that email.

Heat was restored to the leasing office last week, which I am sure was a top priority for C&W to not hinder new leases. My family and I on the other hand have been suffering since October 24. C&W already has our money and a signed contract so why would they care about us.

Thanks for all your help and support.

Stay warm, Alicia

Sent from my iPhone

On Jan 26, 2023, at 11:49 AM, Don Cole <Don.Cole@mercergov.org> wrote:

Thank you for meeting this morning to discuss the code enforcement process related to the lack of heat to 27-units at the subject property. As requested, the notice issued to the property manager is attached.

As discussed, our work on this case will continue. Also, I have discussed elements of the Seattle Housing Code with their department manager and am reviewing potential changes to the Mercer Island Housing Code that might foster timelier compliance with similar Landlord-Tenant situations.

Please feel free to contact me with any questions or concerns.

[Don Cole](#)

Building Official

City of Mercer Island - Community Planning & Development

206.275.7701 | mercerisland.gov/cpd | mybuildingpermit.com

Notice: Emails and attachments may be subject to disclosure pursuant to the Public Records Act (chapter 42.56 RCW).

The City of Mercer Island utilizes a hybrid working environment. Please see the City's [Facility and Program Information](#) page for City Hall and City service hours of operation.

<Voluntary Compliance Notice - 77 Central Apartments - Jenny Richards - 01252023.pdf>